

Ron Ron Mabulay

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PROFESSIONAL SUMMARY

Cloud & Infrastructure Support Engineer with hands-on experience in AWS, identity and access management, endpoint security, and automation. Experienced in building cloud-based logging pipelines, managing secure access using IAM and MFA, and supporting enterprise environments. Proven ability to improve operational efficiency and contribute to secure, scalable systems in a FinTech environment.

PROFESSIONAL EXPERIENCE

Hitachi Digital Payment Solutions Philippines Inc. (FinTech)

IT Support Engineer (Cloud & Operations Exposure) — *Nov 2024 – Present*

Makati, Metro Manila

- Managed user and service access in AWS IAM and Azure DevOps, enforcing role-based access control.
- Provisioned secure environments for developers and security teams, ensuring compliance with security standards.
- Automated IT processes using Power Automate and scripting and developed an AI Copilot agent (Microsoft Copilot Studio) to analyze security and vulnerability reports, generating summarized insights and improving operational efficiency.
- Performed system patching, endpoint updates, and compliance checks to maintain secure infrastructure.
- Deployed and configured Windows and macOS systems for enterprise use.
- Implemented and managed multi-factor authentication (MFA) using Okta, Microsoft Authenticator, and OneAuth.
- Participated in IT audits, asset management, and backup validation activities.
- Collaborated with vendors and cross-functional teams to resolve infrastructure and system issues.
- Implemented a firewall-to-AWS logging pipeline, enabling centralized log collection and enhancing security monitoring capabilities.

SPEARHEAD I.T. (Services Help Desk Intern — *May 2024 – Aug 2024*)

Help Desk Intern — *May 2024 – Aug 2024*

Las Piñas, Metro Manila

- Supported cloud-based platforms including Office 365, Google Workspace, Active Directory, and Microsoft Azure
- Troubleshoot OS, software, printer, and network connectivity issues using ticketing systems
- Assisted with user provisioning, password resets, MFA setup, and email group management
- Installed and configured Windows OS and performed basic networking for CCTV and office systems

TECHNICAL SKILLS

- **Cloud Platforms:** AWS (IAM, EC2, S3), Azure DevOps, Microsoft 365
- **DevOps & Tools:** Docker, Docker Compose, Git, GitHub
- **Scripting & Automation:** PowerShell, Python, SQL, Power Automate
- **Networking & Security:** Fortinet Firewall, DNS, MFA, Endpoint Protection
- **Operating Systems:** Linux (Ubuntu/WSL), Windows Server, macOS

PROJECTS

Home Lab – Snipe-IT Asset Management System (Dockerized Deployment)

- Deployed Snipe-IT from GitHub using Docker.

Home Lab – Personal File Server Using Ubuntu (Private Cloud)

Set up a centralized storage system within my own network, configured shared folders, and managed user access for secure file sharing.

Capstone: Coffeetect: An Android-Based Mobile Application for Arabica Coffee Leaf Disease Detection through Digital Image Processing using Convolutional Neural Network Algorithm

EDUCATION

Bachelor of Science in Information Technology

College of Sciences, Technology and Communication, Inc.

Sariaya, Quezon — *Graduated July 15, 2024*

CERTIFICATIONS

- **AWS Certified Cloud Practitioner** – *January 21, 2026*
- **Desktop IT Support Level 1 & 2** in real life (Troubleshooting)-Udemy
- **100 Days of Code™: The Complete Python Pro Bootcamp**- Udemy